Name of Service Area / City			Connection Establishment (Accessibility)			Connection Maintenance (Retainability)			POI
	BTSs Accumulated downtime (not available for service) (%age)	Worst affected BTSs due to downtime (%age)	Call Set-up Success Rate (within licensee's own network)	SDCCH/ Paging Chl. Congestion (%age)	TCH Congestion (%age)	Call Drop Rate (%age)	Worst affected cells having more than 3% TCH drop (call drop) rate (%age)	%age of connection with good voice quality	Point of Interconnection (POI) Congestion (No. of POIs not meeting the benchmark Note :2)
1	5	7	8	9	10		14	15	16
Benchmark	≤ 2%	≤ 2%	≥ 95%	≤ 1%	≤ 2%	≤ 2%	≤ 3%	≥ 95%	≤ 0.5%
The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in Explanatory Memorandum to regulations									
Andhra Pradesh	0.02	0.00	99.12	0.01	0.30	0.28	0.28	98.66	0.00
Assam	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Bihar	0.17	0.00	97.28	0.00	0.92	0.86	2.61	98.22	0.00
Chennai	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Delhi	0.06	0.00	99.00	0.00	0.09	0.57	1.52	99.09	0.00
Gujarat	0.02	0.00	98.54	0.00	0.41	0.51	2.54	99.34	0.00
Himachal Pradesh	0.00	0.00	98.58	0.00	0.10	0.18	0.09	98.19	0.00
Haryana	0.10	0.00	97.55	0.00	0.96	0.48	2.29	96.26	0.00
Jammu & Kashmir	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Kolkata	0.11	0.23	98.93	0.00	0.05	0.77	1.67	99.18	0.00
Kerala	0.03	0.00	98.78	0.00	0.05	0.65	0.33	99.13	0.00
Karnataka	0.06	0.00	98.51	0.00	0.03	1.05	1.59	98.29	0.00
Maharashtra	0.02	0.00	97.79	0.00	0.82	1.04	2.78	99.07	0.00
Madhya Pradesh	0.02	0.00	99.15	0.00	0.09	0.35	1.57	99.18	0.00
Mumbai	0.02	0.00	98.99	0.00	0.02	0.61	1.16	99.13	0.00
North East	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Orissa	0.04	0.00	98.67	0.00	0.03	0.52	1.14	98.25	0.00
Punjab	0.04	0.00	98.52	0.00	0.36	0.54	0.86	98.97	0.00
Rajasthan	0.04	0.00	97.44	0.00	1.54	0.53	0.93	98.86	0.00
Tamil Nadu	0.06	0.00	98.76	0.00	0.05	0.50	0.15	98.81	0.00
UPE	0.12	0.27	98.21	0.00	0.28	0.51	1.98	99.18	0.00
UPW	0.06	0.00	99.07	0.00	0.06	0.42	1.15	98.92	0.00
West Bengal	0.03	0.00	98.53	0.00	0.08	0.62	1.41	97.99	0.00