

Name of Service Area / City	BTSS Accumulated downtime (not available for service) (%age)	Worst affected BTSS due to downtime (%age)	Connection Establishment (Accessibility)			Connection Maintenance (Retainability)			POI
			Call Set-up Success Rate (within licensee's own network)	SDCCH/ Paging Chl. Congestion (%age)	TCH Congestion (%age)	Call Drop Rate (%age)	Worst affected cells having more than 3% TCH drop (call drop) rate (%age)	%age of connection with good voice quality	Point of Interconnection (POI) Congestion (No. of POIs not meeting the benchmark Note :2)
1	5	7	8	9	10	11	14	15	16
Benchmark	≤ 2%	≤ 2%	≥ 95%	≤ 1%	≤ 2%	≤ 2%	≤ 3%	≥ 95%	≤ 0.5%
<i>The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in Explanatory Memorandum to regulations</i>									
Andhra Pradesh	0.10	0.39	98.65	0.10	0.20	0.71	1.88	97.85	0.00
Bihar	0.12	0.59	98.63	0.16	0.21	0.53	1.21	97.37	0.00
Gujarat	0.05	0.19	98.09	0.02	0.05	0.73	2.32	98.37	0.00
Himachal Pradesh	0.00	0.00	98.76	0.00	0.00	1.51	0.00	97.79	0.00
Haryana	0.02	0.00	98.72	0.07	0.29	0.69	2.39	97.05	0.00
Kolkata	0.03	0.20	98.65	0.07	0.03	0.69	1.61	97.57	0.00
Kerala	0.03	0.00	98.80	0.02	0.10	0.66	0.58	98.24	0.00
Karnataka	0.05	0.06	98.29	0.13	0.25	0.75	2.92	97.55	0.00
Maharashtra	0.00	0.00	99.62	0.07	0.12	0.62	1.66	97.49	0.00
Madhya Pradesh	0.01	0.01	98.58	0.04	0.04	0.56	1.11	98.63	0.00
Mumbai	0.01	0.00	99.44	0.14	0.34	0.40	2.48	97.68	0.00
Orissa	0.04	0.00	98.02	0.12	0.69	0.47	1.26	97.59	0.00
Punjab	0.02	0.00	98.97	0.04	0.12	0.61	1.83	97.27	0.00
Rajasthan	0.10	0.07	98.42	0.03	0.08	0.74	1.53	98.39	0.00
Tamil Nadu	0.08	0.13	99.45	0.07	0.05	0.64	0.95	98.62	0.00
UPE	0.13	0.85	96.82	0.25	1.52	1.02	2.97	96.98	0.00
UPW	0.14	0.36	98.53	0.12	0.40	0.80	1.72	97.27	0.00
West Bengal	0.03	0.00	98.75	0.07	0.26	0.60	0.66	97.52	0.00

SDCCH/Paging Channel —Stand-alone dedicated control channel.(GSM)/Paging Channel (CDMA)

TCH—Traffic channel, POI - Point of Interconnection

Note1: The traffic parameters under column 12 and 14 to be recorded during Cell Bouncing Busy Hour (Cell BBH), and the traffic parameters under column 8,9,10,11, 15, 16, 18 and 19 to be recorded during Time Consistent

Note 2 : Pls. indicate here only number of Poles having Congestion >0.5%. Format for detailed Monthly Pol Congestion Report for Cellular Mobile Telephone Service has been prescribed separately (Format No. TRAI/QoS/CMTS/2 - POI) enclosed herewith