

APPELLATE OFFICER DETAILS

If you are still not satisfied with the resolution provided by our Nodal Officer you may contact our Appellate Officer for resolution.

Our Appellate officer is available from Monday to Friday, 9.30 am to 5.30 pm.

Circle Name	Authority Name	Address	Tel. No.	Fax No.	E-mail ID
Andhra Pradesh	Sreedhar Nandiraju	5-9-62,Khan Lateef Khan Estate, Fateh Maidan Road,Basheerbagh, Hyderabad	9030000122	040-66553339	appellate.ap@tatadocomo.com
Bihar & Jharkhand	Ravi Kartha	4th Floor,LIC Building, Opposite Kamani Cener,Bistupur, jamshedpur-831001	9031000122	9038002273	appellate.bh@tatadocomo.com
Gujarat	Dilip Pandya	4th Floor, Gujarat Bhavan, Nr. M.J. Library, Ashram Road, Ahmedabad-380006	9033000122	9033002273	appellate.gj@tatadocomo.com
Haryana	Rohit Chawla	C-125, Industrial focal point, phase -8, Mohali	9034000122	0172-6651710	appellate.har@tatadocomo.com
Himachal Pradesh	Rohit Chawla	C-125, Industrial focal point, phase -8, Mohali	8091000122	0172-6651710	appellate.hp@tatadocomo.com
Karnataka	Sunitha George	Silicon Terrace No-30/1, Hosure Main Road Bangalore - 560095	9036000122	9036002273	appellate.kk@tatadocomo.com
Kerala	Jayaraj R	SL. Plaza,Palarivattom, Cochin- 682025	9037000122	9037002273	appellate.kerala@tatadocomo.com
Kolkata	Amit Bhatia	DN-52, Sector - 5 Saltlake, Kolkata - 700091	9038000122	033-66662000	appellate.kol@tatadocomo.com
MPCG	Deepak Sethi	Plot No 1-2-3, Kwality Globus, Permalli Wallace Compound, Hoshangabad Road,Bhopal-462011 MP	9039099122	9039002273	Appellate.mp@tatadocomo.com
Orissa	Avinash Chaturvedi	4th Floor Fortune Towers, Chandrasekharpur , Orissa - 750123	9040000122	674 6550248	Appellate.Orissa@tatadocomo.com
Punjab	Rohit Chawla	C-125, Industrial focal point , phase -8, Mohali	9041000122	0172-6651710	appellate.pun@tatadocomo.com
Rajasthan	Sanjay Chatterjee	Guman1, Amrapali Circle, Vaishali Nagar, Jaipur	7737000122	7737002273	Appellate.raj@tatadocomo.com
Tamil Nadu	KK Sarathy	13th floor, Prince Info City 2, 283, 284 Old Mahabalipuram Road, Kandhanchavadi, Chennai – 600 096	9043000122	9043002273	appellate.tn@tatadocomo.com
Uttar Pradesh (E)	Arun Srievastava	2nd Floor, K's Trident, 10, Rana Pratap Marg Lucknow-226001	9044000122	9044002273	Appellate.upe@tatadocomo.com
Uttar Pradesh (W)	Venkat Vishwanath	501 Mangal Pandey Nagar, Main University Road, Meerut - 250001	9045000122	0121 - 2762745	appellate.UPW@tatadocomo.com
West Bengal	Amit Bhatia	DN-52, Sector - 5 Saltlake; Kolkata - 700091	9046000122	033-66662028	appellate.wb@tatadocomo.com
Mumbai	Vinay Rao	D-26, TTC Industrial Area, MIDC, Sanpada, Thane Belapur Road, PO Turbhe, Navi Mumbai - 400703	022-66633333	022-67917777	appellate.mum@tatadocomo.com
Rest Of Maharashtra	Sujeet Savargaokar	Al Aqmar Building, Behind Kala Niketan, Opp. Sancheti Hospital, Ganesh Khind Road, Shivaji Nagar, Pune - 411005	020-66005555	9225505566	appellate.rom@tatadocomo.com

TRAI Format for Consumer Protection and Redressal of Grievances Form

(See regulation 11 of the Telecom Consumers Protection and Redressal of Grievances Regulations, 2007)

Appeal under regulation 11 of the Telecom Consumers Protection and Redressal of Grievances Regulations, 2007 to the appellate authority appointed by _____

1. The Name Address, Telephone Number, Facsimile number and the e-mail address of the Appellant.	
2. Telephone Number or Cellular Mobile Telephone Number or Broadband connection Identity, as the case may be, for which appeal is filed.	
3. The name of the city /district of the origin of complaint.	
4. The name of the State or licensed service area, as the case may be, of the origin of complaint.	
5. Nature of complaint (specify, whether complaint relates to Provisioning / Activation / Billing / Fault-Repair/ Service disruption / Disconnection of service / Value Added Services / Closure / Termination or specific if any other).	
6. The docket number allotted by the Call Center at the time of lodging complaint under clause (a) of sub-regulation (1) of regulation 4 and date of lodging the complaint with the Call Centre.	
7. The unique complaint number communicated by the Nodal Officer under clause (c) of regulation 8, and date of lodging the complaint with the Nodal Officer.	
8. Date of decision of the Nodal Officer and decision intimated by the Nodal Officer under clause (d) of regulation 8, if any.	
9. Statement of Facts relating to grievance or appeal attach separate sheet signed by Appellant if required)	

<p>10. Grounds of Appeal: A full description of the matter, which is the cause of the grievance, including copies of any relevant and supporting documents, if any, and the relief claimed in Appeal (attach separate sheet signed by Appellant if required.)</p>	
<p>11. A statement to the effect that same subject matter or issue, for which an appeal has been filed under these regulations, is not covered in any proceedings before any court or tribunal or under the Consumer Protection Act,1986 (68 of 1986) or any other law for the time being in force.</p>	
<p>12. Details of any other relevant material or document.</p>	
<p>13. Whether the Appellant requests to grant him exemption from appearing in person and decide the appeal on the basis of information, document or record filed by him.</p>	

Form of verification

I, _____ (name in full and in block letters), the appellant, son/daughter of _____ do hereby declare that to the best of my knowledge and belief, the information given in this appeal and the annexure and statements accompanying the appeal are correct, complete and truly stated.

Signature of appellant
(Name of appellant) _____
(Specify status of the appellant, whether a
company/firm/society/individual/others
_____)

Note1. The Form of appeal, grounds of appeal and the form of Verification appended shall be signed by the appellant.

Note2. The appellant shall submit in duplicate the appeal in this Form.